





## CLAIM FORM

All claims must be sent along **with pictures**,  
either by e-mail ([info@lanauindustries.com](mailto:info@lanauindustries.com)) or by mail.

\_\_\_\_\_/\_\_\_\_\_  
Signature Date

### GUARANTEE & CLAIMS

#### **Coverage**

The products manufactured by « Lanau Industries » are guaranteed for a period of one (1) year following the delivery date. This guarantee covers defects occurring during the fabrication and also defects that may come from materials incorporated into the products manufactured by or « Lanau Industries ». All repairs subject to this guarantee must be approved and pre-authorized, in writing, by a representative of « Lanau Industries ».

#### **Limit of the guarantee**

- a) Assembly and installation of products manufactured by or for « Lanau Industries » and sold by its authorized dealers must be carried out according to standards of use.
- b) Hereby, this guarantee is applicable only to the replacement of defective parts and to the work carried out by the personnel of the authorized dealer and/or «Lanau Industries» and this according to specified conditions that were previously concluded and that the goods have been returned, **prepaid**, to the authorized dealer or to «Lanau Industries».

#### **Exclusions**

- a) No reimbursement or allocation will be guaranteed for any work and/or repairs carried out by persons or companies other than the authorized dealer and/or «Lanau Industries».
- b) The authorized dealer and/or «Lanau Industries» will deny all responsibilities for any claim for loss of use or any other claims that could result from a defect covered by the guarantee.
- c) Excluded from the present guarantee are any claims resulting from abusive use of products manufactured for or by «Lanau Industries» and sold by its authorized dealer, especially due to exceeding the bearing capacity of the hydraulic cylinder.
- d) Excluded from this guarantee are any materials incorporated into the manufacturing of products and/or any products sold, already covered by their manufacturer's guarantee. Should a defect occur in such materials, the Buyer must refer to the manufacturer in order for the guarantee to be honored. The address of such manufacturers and the extend of their guaranteed coverage will be provided by «Lanau Industries» upon request.

[INFO@LANAUINDUSTRIES.COM](mailto:INFO@LANAUINDUSTRIES.COM)

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